

The AAITE Best Practices for Successful Interpreted Sessions offer guidance on the protocols to follow before, during, and after an interpreted session.

While not all elements may be required for every session, this list outlines the essential tasks and behaviors necessary for a successful interpreted session.



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# BEST PRACTICES FOR SUCCESSFUL INTERPRETED SESSIONS

## RECOMMENDATIONS FOR PARENTS

By the AAITE Best Practices Committee

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## BEFORE THE SESSION



Request information in a language you understand.



Request a qualified interpreter to be present during the session.



Request timely, accurate, and detailed information about the session.



Request assistance with technology if needed.

## YOUR VOICE MATTERS!

Follow these recommendations to ensure you receive the services you need for proper language access to information and support.

## DURING THE SESSION



Inform the school staff if the interpreter speaks a different language than yours.



Report any conflict of interest with the interpreter.



Direct your communication to the other participants, not the interpreter.



Ask for clarification if anything is unclear.



Notify participants if you experience technical issues with your connection or audio.



Be aware that interpreters are required to interpret everything, including side conversations.



Refrain from asking the interpreter for their opinion or input.

## AFTER THE SESSION



Ask about providing feedback on the services you received.



Return any equipment provided to you.



Direct post-session inquiries to the appropriate school personnel.



Refrain from asking the interpreter for their opinion or input.

**All parties must respect privacy laws and maintain the confidentiality of the interpreted session**

